

# Hi, welcome to mayde.

01

## How can we help?

This marks the start of your journey with mayde, and we couldn't be more excited. You'll work closely with one of our Sales Consultants to design your dream home. Whether you have sorted finance, land or neither, we'll happily match your pace in your journey.

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## Check out the price tag.

Once you have selected all the bits and bobs you want in your new home, your Sales Consultant will present the initial pricing to you. If you wish to make any tweaks, you are welcome to chat through any feedback or changes!

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## Head to the check out.

[PAY \\$2K DEPOSIT HERE](#)

Once you've settled on the details for your home, your Sales Consultant will finalise your initial paperwork. You will then review the documents together and sign off before your **initial deposit of \$2k**.

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## Seal of approval.

Our operations team will triple check your documents to make sure everything is in check. Our job is to make sure your journey is seamless from this point forward.

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## Welcome chat.

It's time to meet your Customer Experience Coordinator (CXC). They'll be your best contact throughout your home building journey!

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## Behind the scenes.

Our team is working behind the scenes to finalise your selections which will be presented in your contract appointment. At this stage, your CXC will book an appointment to make it official and outline the next steps.

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## Let's make it official.

[PAY 5% DEPOSIT HERE](#)

It's time to make it official! You will meet your CXC at your contract signing appointment who will walk you through the build contract. During this catch up, you'll sign the contract and pay the remaining balance of your **5% deposit**.

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## Contract blueprints now finalised.

Congrats! You've signed your contract. From here, we will finalise your contract blueprints for your upcoming colour appointment. This will be organised by your CXC, but we recommend attending a tour at our Elle Design Studio to explore your options. This will ensure you're feeling prepared and ready to make your final selections!

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## Time to make it yours.

Now comes the fun part. You will spend a few hours at our Elle Design Studio to review all your design choices – from little details like tapware to roofing. You'll have the opportunity to finalise your selections after your appointment. Once everything is confirmed, we will update all documentation to reflect your selections.

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## Developer tick of approval & energy score sheet.

Hang tight while the team begin the process for the developer's tick of approval and energy score sheet in preparation for your land sign off.

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## Land sign off achieved.

Great news – your block is now titled! We will begin ordering your soil snapshot and block levels to start your permit blueprints.

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## Slab & drainage plan and pre-build inspection.

We've now completed your permit blueprints, which include the specific details for your site. They'll then be sent to the engineers to design your slab and drainage plan.

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## Apply for build it approval & essentials locked in.

We've gathered all the required documents to apply for your build approval. As we collaborate with the surveyor, our estimating team is working to lock in the essentials for your home.

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## Construction Go Pack prepared.

With the Build It Approval now received, we are completing the final blueprints and any final variations. We'll then send your construction Go Pack to sign off. Once signed, we'll pass this over to our construction team.

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## Green light for construction.

With all the boxes checked, we are ready to pass the baton on to our construction team. Things might just start to feel real!

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## Time to hit the job site.

We'll introduce you to your Site Supervisor to help you feel at ease for the next phase of your build. During the construction kick off meeting, we will walk you through the process and address any questions you might have about your build.

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## Ready, set...dig!

The moment your drawings become your home. We will send you the site start letter to celebrate the occasion. Sit back and relax – we got it from here!

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## Base layer begins.

10% PROGRESS PAYMENT

This phase involves the completion of earthworks, underground connections, and the pouring of the slab. Once you receive your stage claim for the **10% progress payment**, let us know if you would like to schedule an inspection.

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## Frame it up.

15% PROGRESS PAYMENT

Here is where your frame install will take place. You will also receive your stage claim for the **15% progress payment**. If you want to head down and take a peak, chat to your CXC to schedule an inspection. Hint: you can do this at anytime during your build. Just reach out to your CXC to organise!

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## The build is buttoned up.

35% PROGRESS PAYMENT

Stand by – your roof cover, external walls, windows and doors are about to be installed. After you receive your stage claim for the **35% progress payment**, feel free to let us know if you'd like to arrange an inspection.

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## Time to fine tune.

25% PROGRESS PAYMENT

It's now time to install the exciting stuff. Cabinetry, skirting, architraves and internal doors all go in. After you receive your stage claim for the **25% progress payment**, we can arrange an inspection to take you through your home!

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## The home stretch.

You are well and truly on the home stretch. Here, your Building Surveyor will check your house has been built as per drawing, and finalise any final bits and pieces. Finishes and fixtures are finalised and we've obtained the occupancy permit.

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## The walk through.

FINAL 10% DUE

It's time for your very first official walk-through in your new home. Take your time navigating through your new space, and take notes of any items that may need attention. Your final **10% payment** will also be due.

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## It's all yours now.

Now that all the practical completion items have been addressed...it's the moment you've been waiting for. Your CXC will organise your official handover and present your shiny new key to freedom.

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## Your first night.

You've got the keys, and official handover is now complete. This is the moment you'll look back on, eating pizza from paper plates on your first night in your brand new home.

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## Three-month check-in.

Our construction team will contact you at your three-month milestone to schedule a final maintenance inspection. In the meantime, review all maintenance documents from your handover pack so we can get any repairs sorted!

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